

MEMORADUM

SUBJECT: Express Scripts Warns of Potential Large Data Breach Tied to Threat

In October, Express Scripts received a letter from an unknown person or persons trying to extort money from the company. This unknown person or persons threatened to expose millions of the company's members' records on the Internet if an extortion threat was not met.

According to Express Scripts, the extortion letter included information on 75 members including social security numbers, dates of birth and, in some cases, prescription information.

Express Scripts indicates it is in the process of informing its remaining members and clients to enable them to take steps to protect themselves from possible identity theft.

Express Scripts emphasizes it is taking this threat very seriously. It has taken additional steps to further reduce any potential risk, including complying with state notification requirements and notifying the FBI immediately. The investigation is ongoing, however, Express Scripts says it is unaware at this time of any actual misuse of the information.

Express Scripts has launched an investigation with the assistance of outside experts in data security and computer forensics. Express Scripts believes it has identified where the data involved in this situation was stored in its systems and has instituted enhanced controls. Express Scripts says its investigation is continuing and it hopes to identify those responsible.

As Express Scripts continues to reassure its members that it is doing everything it can to secure their data and identify those responsible, it understands the concern this situation has caused. A website has been established to assist in answering questions at <http://www.esisupports.com>.